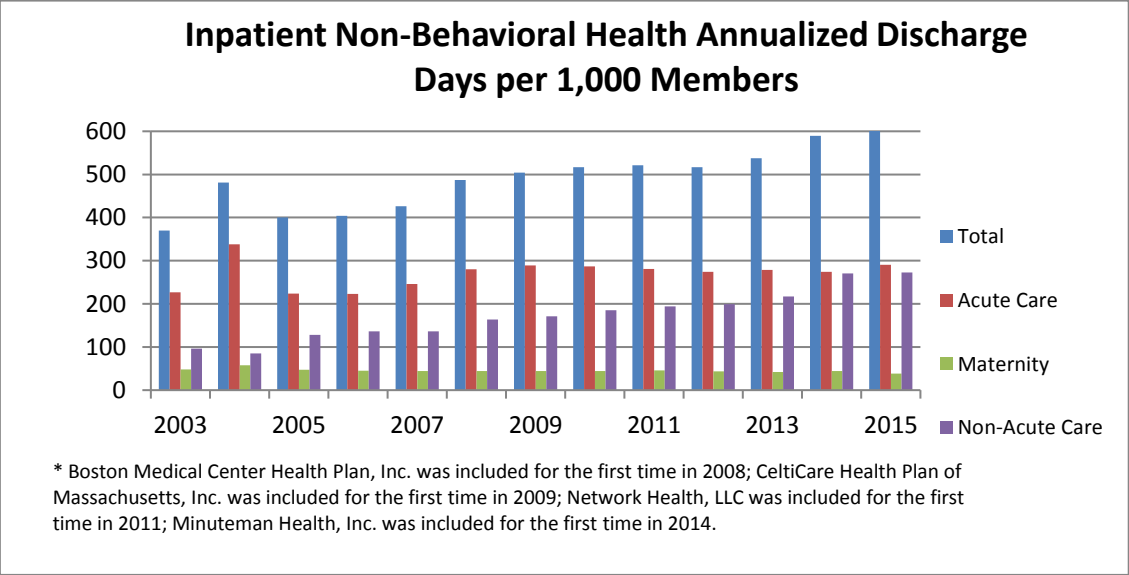
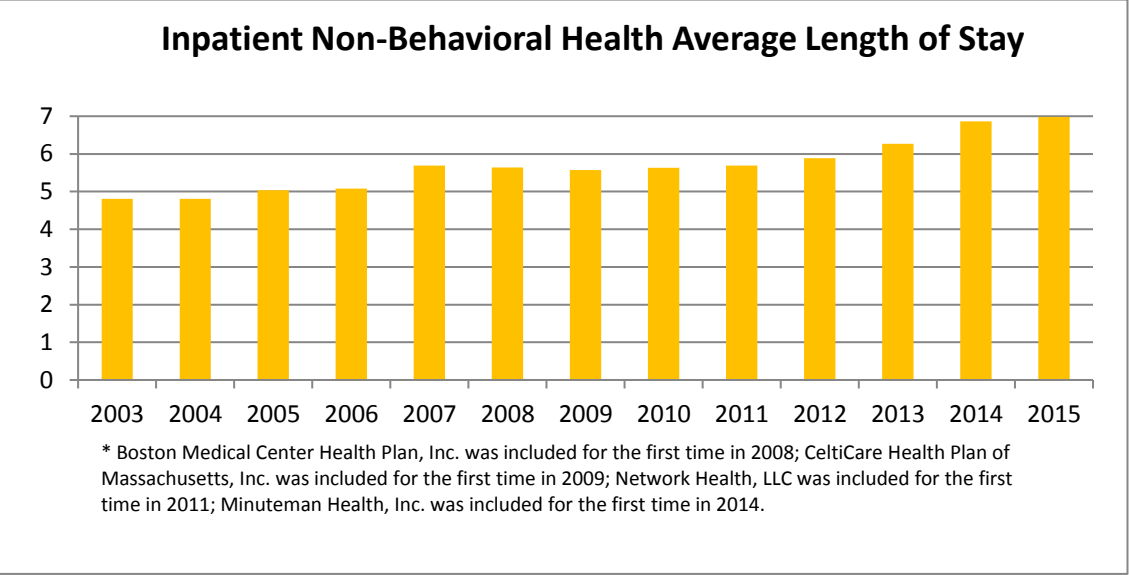
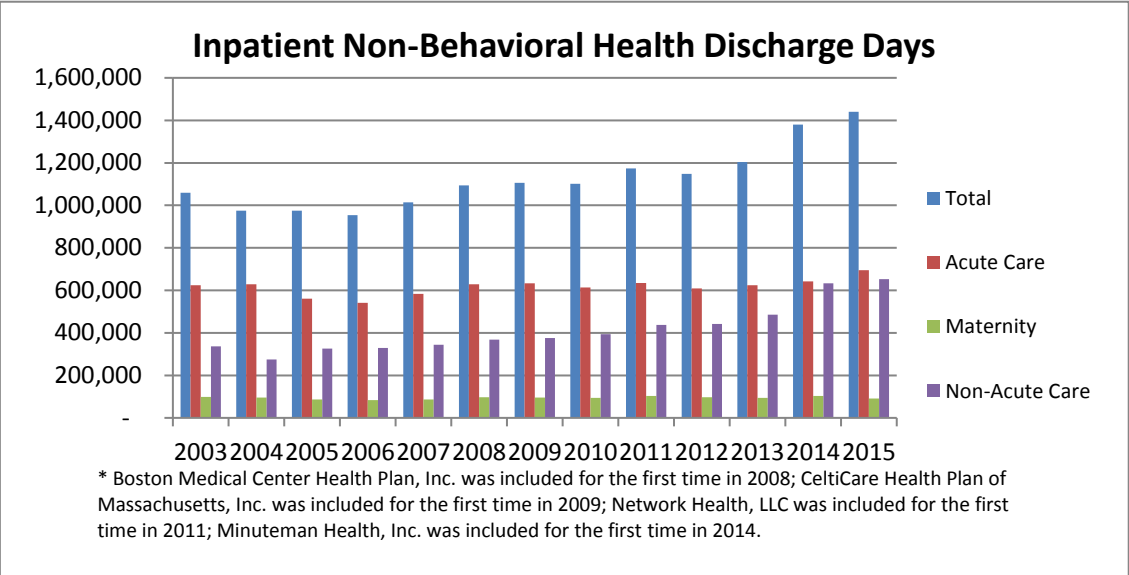
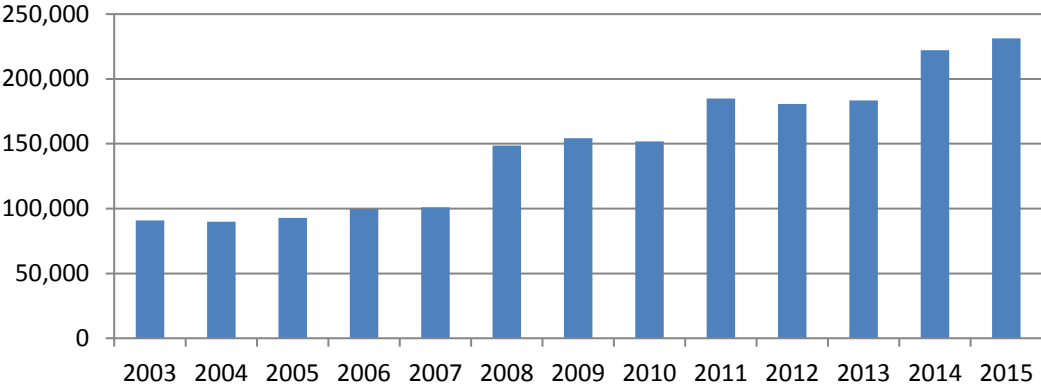


HMO Utilization 2003 to 2015



HMO Utilization 2003 to 2015

Inpatient Behavioral Health Total Discharge Days



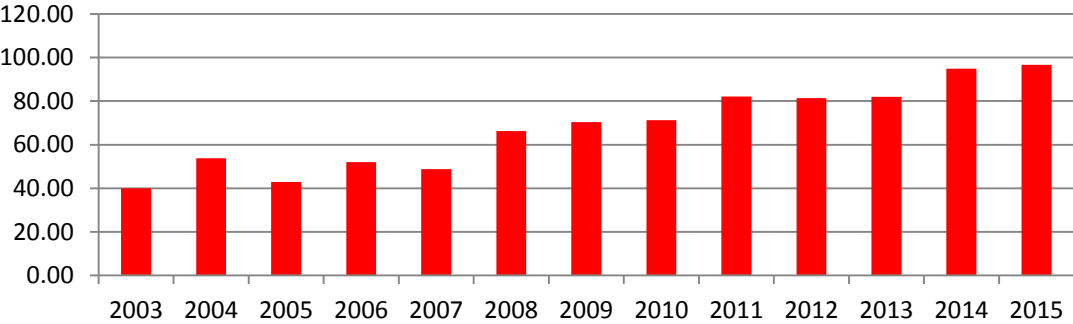
* Boston Medical Center Health Plan, Inc. was included for the first time in 2008; CeltiCare Health Plan of Massachusetts, Inc. was included for the first time in 2009; Network Health, LLC was included for the first time in 2011; Minuteman Health, Inc. was included for the first time in 2014.

Inpatient Behavioral Health Average Length of Stay



* Boston Medical Center Health Plan, Inc. was included for the first time in 2008; CeltiCare Health Plan of Massachusetts, Inc. was included for the first time in 2009; Network Health, LLC was included for the first time in 2011; Minuteman Health, Inc. was included for the first time in 2014.

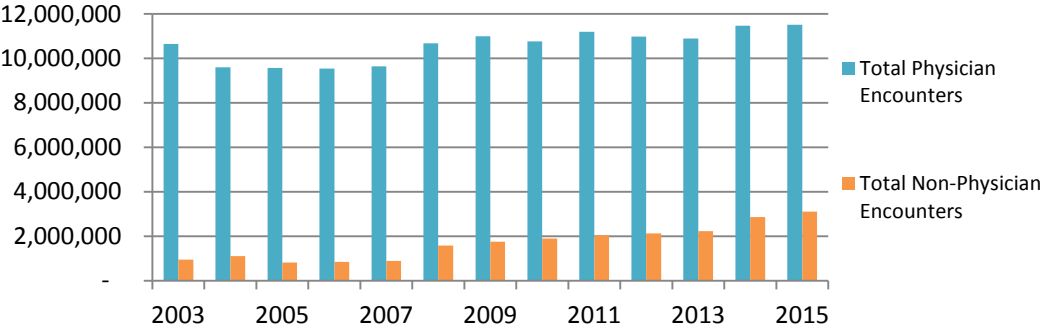
Inpatient Behavioral Health Annualized Discharge Days per 1,000 Members



* Boston Medical Center Health Plan, Inc. was included for the first time in 2008; CeltiCare Health Plan of Massachusetts, Inc. was included for the first time in 2009; Network Health, LLC was included for the first time in 2011; Minuteman Health, Inc. was included for the first time in 2014.

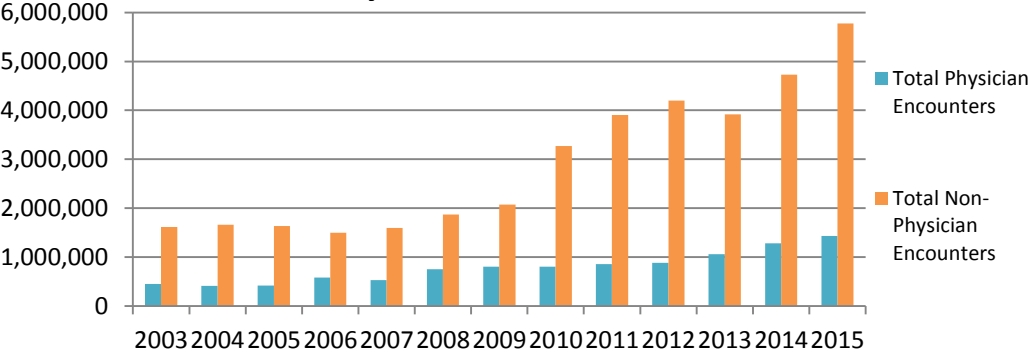
HMO Utilization 2003 to 2015

Outpatient Non-Behavioral Health Physician and Non-Physician Encounters



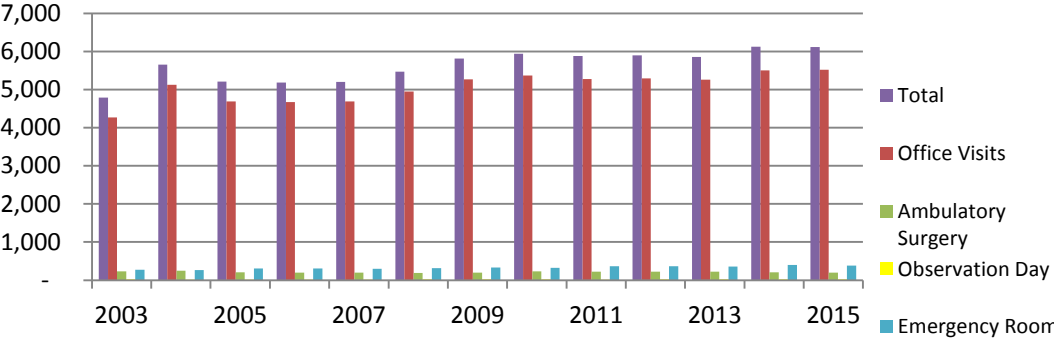
* Boston Medical Center Health Plan, Inc. was included for the first time in 2008; CeltiCare Health Plan of Massachusetts, Inc. was included for the first time in 2009; Network Health, LLC was included for the first time in 2011; Minuteman Health, Inc. was included for the first time in 2014.

Outpatient Behavioral Health Physician and Non-Physician Encounters



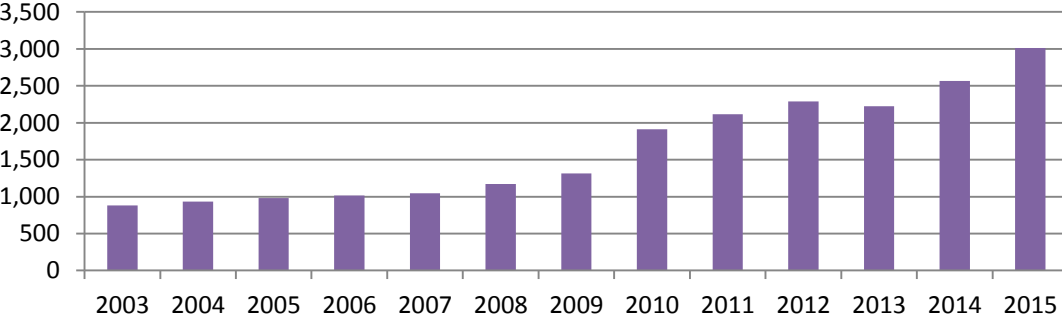
* Boston Medical Center Health Plan, Inc. was included for the first time in 2008; CeltiCare Health Plan of Massachusetts, Inc. was included for the first time in 2009; Network Health, LLC was included for the first time in 2011; Minuteman Health, Inc. was included for the first time in 2014.

Outpatient Non-Behavioral Health Annualized Encounters per 1,000 Members



* Boston Medical Center Health Plan, Inc. was included for the first time in 2008; CeltiCare Health Plan of Massachusetts, Inc. was included for the first time in 2009; Network Health, LLC was included for the first time in 2011; Minuteman Health, Inc. was included for the first time in 2014.

Outpatient Behavioral Health Annualized Encounters per 1,000 Members



* Boston Medical Center Health Plan, Inc. was included for the first time in 2008; CeltiCare Health Plan of Massachusetts, Inc. was included for the first time in 2009; Network Health, LLC was included for the first time in 2011; Minuteman Health, Inc. was included for the first time in 2014.